



Welcome to efish!

efish: the most comprehensive multi-unit restaurant management solution to date, features 'efish'ient tools & intelligence, using your unique decision-making metrics, for day to day accountability

[‘ē-fish] noun;

The Platform:

efish provides a singular software solution for all your operational and business needs at the restaurant and organizational level. We capture data from your POS, Accounting, and Supplier Integrations; so, all the data you need to run your business resides in one place. Data is readily available for all your daily, weekly, and period tools needed to optimize your business: reporting, cash controls, labor management, inventory & food controls, budgets, P&L's, scheduling, managers log, paperless a/p processing, and more.

efish Implementation Timeline:

Est. Total Implementation time = 3-4 months. Based on an agreed to schedule. It may be possible to complete the process quicker. However, the schedule will need to be fluid to accommodate “life.” As much of the set-up is dependent on how quickly you complete admin work as well as how quickly your vendors responsiveness is with any required integrations. We tend to be conservative vs aggressive.

Creation of Your Company's efish Site/URL and Integrations for POS, Accounting, Vendors: 7-14 business days

- **Creation of Database and Location Instances:** 3-5 business days
- **POS Integration:** 5-7 business days depending on type and accessibility of the POS in each store.
 - May require Screenshare Calls with a POS Admin at the Store
- **AP Software Integration:** 1-2 business days (actual hours) / number of stores
- **EDI Vendor Integration:** 1-2 business days once client sends vendor(s) Auth email and vendor(s) Complete(s) process (It will take your supplier(s) 3-6 weeks to respond.)
 - If doing inventory, you will need to reach out ASAP to any EDI capable vendors (Sysco/Shamrock/etc.) with an EDI Authorization email to your rep for the vendor & the Point Blank/Sysco Customer Engagement Form (Form will be provided to client by Point Blank for any clients using Sysco)

Data Integrity Audit: Total time solely dependent upon any data discrepancies identified when auditing efish reports compared to the End of Day Report directly from the POS, Clients must send 1-3 days EOD reports from the POS as attachments via email to support@pointblanksoftware.com: 7-8 business days

TRAINING: Total time dependent on modules and based on your schedule and mutual availability

- **Administrators Training Part I:** 1-3 hours on Admin, Company, Location, & User Set up + Review Company's processes in corresponding efish modules.
 - decide order of module implementation & schedule Admin Training Part II

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- Administrators in training then add/set up the other Admins (other CFOs, Bookkeepers, etc)
- **Administrators Training Part II:** *1-5 business days based on your schedule and mutual availability.*
 - **Review Standard Operating Procedures:** *1-3 hours per item below (may be minimal based on Admin Part 1 overlap)*
 - **Review Current Accounting processes:** (Invoices and Sale Entry) determine efish processes.
 - **Review Current Scheduling processes:** Create efish Scheduling process.
 - **Review Current Reports and Reporting processes:** determine efish alternatives and if any modifications needed.
- **Location(s) Operator/GM Module Training:** training sessions per efish module (most companies opt to include a rep from all locations to be on these calls so they can go back and train their store once complete) = *1-1.5 hours each session*
 - **Reporting + Navigation and permissions/Roles:** *1 Session*
 - **Scheduling + ShiftX:** *1- 2 Sessions*
 - **AP:** *1- 2 Sessions*
 - **Payroll + Tips:** *2-3 Sessions (dependent on complexity of tip rules)*
 - **Inventory:** *3-4 Sessions*

Support:

Should you have any questions, need help, would like to report something that is not working correctly, or want to suggest a new efish function:

- Click on the "Support" portal link at the bottom of any efish Page OR send us an email with applicable screenshots and a description of the issue at support@pointblanksoftware.com
- Should an emergency arise call: **602-247- 8660**