# QuickBooks - Application with Revoked Certificate

How to fix the error QuickBooks - Application with Revoked Certificate > *Updated 8/23/2023.*
If you see the error QuickBooks - Application with Revoked Certificate when you try to sync QuickBooks Desktop with a third-party application don't worry, we'll help you fix it. This usually happens because the QuickBooks Web Connector digital certificate expired.
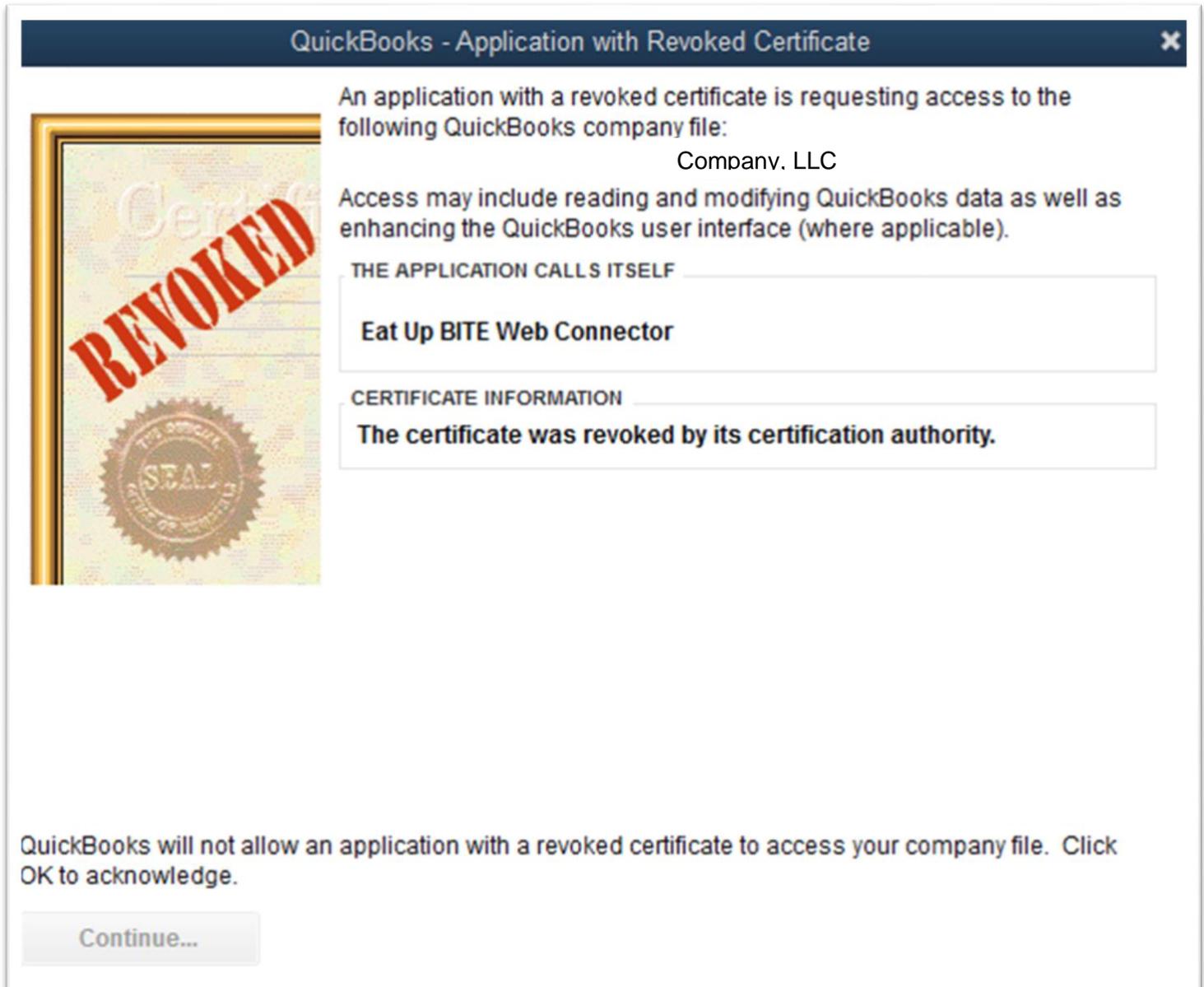
To resolve this error, the Quickbooks Company File Admin MUST [Follow the steps in the QuickBooks Help article here:](#)

1. **[Update all versions of QuickBooks Desktop to the latest release](#)**. *(QB Version MUST be updated to at least 2021 or later.)*
2. Select the version to download the **QBWebConnector.exe**. If you have more than one version installed select the download for the latest version.

- o **QuickBooks 2023 / Enterprise 23**
- o **QuickBooks 2022 / Enterprise 22**
- o **QuickBooks 2021 / Enterprise 21**

3. Close all versions of QuickBooks completely.
   - o Press **CTRL**, **ALT** and **Delete** on your keyboard at the same time.
   - o Select **Task Manager**.
   - o Make sure QBW.exe, QBW32.exe, and QBWebconnector.exe aren't running.
4. Rename the QBWebConnector.exe:
   a) Press Windows + R on your keyboard.
   b) Enter
      - o 64 bit Windows - C:\Program Files (x86)\Common Files\Intuit\QuickBooks\QBWebConnector\.
      - o 32 bit Windows - C:\Program Files\Common Files\Intuit\QuickBooks\QBWebConnector\QBWebConnector.exe.
   c) Rename the QBWebConnector.ese to OLD_QBQWebConnector.exe.
5. Go to **File** and select **Open New Window**.
6. Open **Downloads** then copy the QBWebConnector.exe you downloaded in step 2 to the folder you used in step 4.
7. Reopen QuickBooks Desktop and use Web Connector.