

## **QuickBooks - Application with Revoked Certificate**

## How to fix the error QuickBooks - Application with Revoked Certificate > Updated 8/23/2023.

If you see the error QuickBooks - Application with Revoked Certificate when you try to sync QuickBooks Desktop with a third-party application don't worry, we'll help you fix it. This usually happens because the QuickBooks Web Connector digital certificate expired.

Qui	ckBooks - Application with Revoked Certificate	×
	An application with a revoked certificate is requesting access to the following QuickBooks company file: Company, LLC Access may include reading and modifying QuickBooks data as well as enhancing the QuickBooks user interface (where applicable). THE APPLICATION CALLS ITSELF Eat Up BITE Web Connector	
	CERTIFICATE INFORMATION The certificate was revoked by its certification authority.	
QuickBooks will not allow an OK to acknowledge.	application with a revoked certificate to access your company file. Click	
Continue		

To resolve this error, the Quickbooks Company File Admin MUST <u>Follow the steps in the QuickBooks Help article</u> <u>here:</u>

- 1. <u>Update all versions of QuickBooks Desktop to the latest release</u>. (QB Version MUST be updated to at least 2021 or later.)
- 2. Select the version to download the **QBWebConnector.exe**. If you have more than one version installed select the download for the latest version.



- o QuickBooks 2023 / Enterprise 23
- o QuickBooks 2022 / Enterprise 22
- QuickBooks 2021 / Enterprise 21
- 3. Close all versions of QuickBooks completely.
  - Press CTRL, ALT and Delete on your keyboard at the same time.
  - Select Task Manager.
  - o Make sure QBW.exe, QBW32.exe, and QBWebconnector.exe aren't running.
- 4. Rename the QBWebConnector.exe:
  - a) Press Windows + R on your keyboard.
  - b) Enter
- 64 bit Windows C:\Program Files (x86)\Common Files\Intuit\QuickBooks\QBWebConnector\.
- 32 bit Windows C:\Program Files\Common
  - Files\Intuit\QuickBooks\QBWebConnector\QBWebConnector.exe.
- c) Rename the QBWebConnector.ese to OLD\_QBQWebConnector.exe.
- 5. Go to File and select Open New Window.
- 6. Open **Downloads** then copy the QBWebConnector.exe you downloaded in step 2 to the folder you used in step 4.
- 7. Reopen QuickBooks Desktop and use Web Connector.